



KNOW BEFORE YOU GO

Arlington understands the importance of meetings and the need to meet safely. Your health and safety are important to us, and to better serve your needs, we have prepared this document to provide access to the most up-to-date information on traveling to our city. This information includes details from the City of Arlington, our partners, Tarrant County, Texas Governor Greg Abbott's Executive Order and "Open Texas."

TRAVELING TO ARLINGTON

AIRPORTS

DFW Airport

Enhanced cleaning and sanitization measures throughout airport including TSA Security Checkpoints. Face masks are required for all customers and employees at DFW facilities.

[DFW Airport COVID-19 Traveler Information](#)

RIDE SHARE

Uber

Drivers and riders are required to wear a face mask or covering. Riders are recommended to take precautions such as wash/sanitize hands, sit in the back seat and open windows.

[Uber Your "Second First Trip"](#)

Lyft

Drivers and riders over the age two must wear a face mask and leave the front seat open.

[Lyft COVID-19 Rider Updates](#)

FACE MASKS REQUIRED

Texas has a face mask ordinance in effect which requires individuals to wear a face covering over the nose and mouth in public spaces in counties with 20 or more positive COVID-19 cases, with a few exceptions. Tarrant County also has an ordinance requiring masks in all businesses and at outdoor gatherings of more than 100 people through Tuesday, December 1, 2020.

LOCAL TRANSPORTATION OPTIONS

Via Rideshare (*local ride share program*)

Limit two riders per van. Riders must wear PPEs, use the in-app wellness check, and sit in the back seat only.

Arlington Trolley

Enhanced cleaning and sanitation measures. Drivers and riders are required to wear PPEs.



FREQUENTLY ASKED QUESTIONS

What is the City of Arlington doing to aid in the recovery & prevention process?

The Arlington hospitality community is working hard to ensure a clean and healthy experience when you visit us again. The City's Public Health Authority and its Office of Emergency Management are communicating closely with Tarrant County Public Health, the Texas Department of State Health Services, the CDC, the Arlington medical community, and other partners to monitor and stay up-to-date on this evolving situation. Tarrant County has established a hotline at 817-248-6299.

Are masks required?

Yes. Texas has a current face mask ordinance in effect. Governor Greg Abbott issued an Executive Order on July 2, requiring individuals to wear a face covering over the nose and mouth in public spaces in counties with 20 or more positive COVID-19 cases, with few exceptions. This order includes Tarrant County for which Judge Glen Whitley issued an executive order for businesses in the county require customers and workers to wear face coverings, effective June 26, 2020. As part of Texas and Tarrant County, the City of Arlington and its businesses are compliant with the order. [Click here](#) to read the full press release from the State of Texas.

Will there be ongoing monitoring of COVID-19 case trends?

Yes continued statewide monitoring and testing affects the decision to move to the next phase of 'Open Texas' or take a step back.

Are hotels reopening with their full staff available for meetings, conferences, and events?

Many hotels are opening and operating with limited staffing. If you need additional assistance, please let Visit Arlington know how we can serve you.

What should I do if I need assistance with virtual and/or hybrid meetings?

Contact Paola Bowman, our Visit Arlington Services Manager. We have a list of local vendors equipped to help with pivoting your live events.

Will the setup and flow of my event need to change due to COVID-19?

Setup needs will vary depending on government and CDC guidelines and your meeting space. Visit Arlington Services Team will continue to work with you and your venues to ensure setup needs and social distancing guidelines.

What is currently open in Arlington for families and groups to enjoy?

Dine-in restaurants, bowling alleys, retail, malls, movie theaters, some museums, venues and golf courses are allowed to open with limited capacities. Bars and similar establishments may remain open for delivery and take-out. More details can be found [here](#).

Are there any other special requirements for dining in restaurants?

Please note that each restaurant may have additional protocols. In an effort to minimize high contact items and keep guests safe, many restaurants are offering online or single use menus only. Please visit your desired restaurant's website or call ahead of your visit for menus and details.

When will local sports venues open?

AT&T Stadium and Globe Life Field are open for tours. The 2020 baseball season has begun! Spectator information for Globe Life Field has not been released as of 8/28. AT&T Stadium has the following rules in place for game attendance:

- Masks required at all times unless actively eating or drinking or if under 10 years of age
- Mobile-only ticketing will be implemented
- Tickets will be distributed in seat blocks called "pods" to maintain distance between groups

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From our diverse collection of flexible venues, to our growing hotel inventory, to a CVB team that excels at turning Arlington's unique assets into experiences that make attendees say "wow!" Give us a call, and let's talk about what we can do for you.

